



A Letter from Brad Stamper, President and CEO

Dear Valued Clients, Partners and Vendors,

Bankers' Bank is deeply committed to your well-being and safety during this time. We are closely monitoring the evolving circumstances related to the Coronavirus (COVID-19). The Bank has created a Pandemic Coordination Team and meets daily to review the most current guidance from governmental, health, industry and trusted partners. As needed, we will make adjustments to our preparedness and response plan. The Bank encourages leveraging technology to conduct internal and external meetings virtually as much as possible.

Bankers' Bank Employee Well-being

Bankers' Bank has digital technologies in place to provide remote work opportunities for critical staff as needed. We are proactively taking steps to ensure employees have the knowledge to make informed decisions related to Coronavirus.

Datacenter Redundancies & Business Continuity

The Bank maintains redundant systems and data centers to provide uninterrupted service during natural disasters and incidents like the Coronavirus outbreak.

Although the actual impact of the evolving Coronavirus is unknown at this time, we have proactively reviewed and tested our business continuity plans and do not anticipate any scenario that would impede our ability to meet our business continuity obligations.

Bank Visits & Sponsored Events

We are carefully monitoring the related guidance from medical authorities, and at this time are suspending all business travel for employees unless there is a critical need to have an in-person visit. There are multiple Bankers' Bank events currently being planned and the health and wellbeing of our attendees and employees is of utmost importance. For any attendees confirmed for events, notifications will be sent out regarding any changes that are made. For questions about upcoming Bankers' Bank events, please contact your Correspondent Banker or send us a message to events@bankersbank.com.

Client Business Continuity Plan Reviews

We strongly encourage our clients to carefully evaluate their business continuity plans. We encourage additional testing of any remote work related solutions that may be available to you.

Questions

While there are uncertainties inherent in the Coronavirus outbreak, we believe we are well prepared to respond to the possible impact with operational redundancies, an informed and client-focused staff, and business continuity plans and resources. If you have any questions about our efforts to minimize the possible impact, please contact us at RecoveryTeam@bankersbank.com.

Thank you for your continuing support. We appreciate your confidence in Bankers' Bank, and look forward to seeing you soon.

Bradlee F Stamper
President and CEO